



Bringing people together
to improve health care and health



Northwest OpenNotes Consortium

Profiles of participating systems and medical groups

Kaiser Permanente Northwest

Beginning on April 8, 2014, Kaiser Permanente Northwest will provide nearly 500,000 members with online access to the notes written by their clinicians. The notes will be available following most primary and specialty care office visits or scheduled telephone visits.* Members who are registered users of kp.org will receive an email (typically within 48 hours following their visit) indicating they have a visit note available to view. Once they log on to “My health manager,” they will see the office visit or scheduled telephone visit listed on the “Past visit information” tab in their record. The note will be available as part of the “After Visit Summary” that appears when they click on the link for the date of the visit.

The Kaiser Permanente Northwest physician leads on the OpenNotes initiative are Michael McNamara, MD, chief medical information officer, and Robert Unitan, MD, director of optimization and innovation. The Northwest is the first region within Kaiser Permanente to implement OpenNotes, with other regions likely to follow.

**Initially, clinician notes will not be available for inpatient stays, Emergency Department visits, and for patients of addiction medicine, employee health services, mental health, occupational health, pain clinic or pediatric patients between 13 and 17.*

For more information, contact: Debbie Karman, debbie.a.karman@kp.org

Legacy

Legacy Medical Group, Legacy Health’s provider group, delivers care in the Portland Metropolitan area and Southwest Washington. More than 85,000 patients receive their care from the 400 primary care and specialty physicians of the Legacy Medical Group. Legacy Health will begin offering open notes April 12, 2014 to selected physicians and groups of physicians. Melinda Muller, MD, VP of Primary Care, and Amy Chaumeton, MD, the Chief Medical Informatics Officer, will be managing the implementation.

For more information, contact: Brian Terrett, Bterrett@lhs.org

OCHIN

OCHIN is one of our nation's largest health information networks, spanning 18 states, 78 clinic system members and more than 4,500 physicians. Its Health IT solutions improve the integration and delivery of healthcare services across a wide variety of practices—with an emphasis on safety net clinics and small practices as well as critical access and rural hospitals. OCHIN recently made it possible for all 4,500 physicians to use OpenNotes. Two Oregon OHSU Family Medicine clinics in Scappoose and Portland are already using OpenNotes, and Tim Burdick, MD, OCHIN's Chief Medical Informatics Officer, expects that other OCHIN clinic members will be starting up soon. Visit www.ochin.org.

For more information, contact: Ruby Haughton-Pitts, haughtonpittsr@ochin.org

Oregon Health & Science University

Oregon Health & Science University has begun offering open notes to selected individual physicians and small groups of physicians. By mid-May of 2014 the four family practice clinics at OHSU will implement open notes. More than 2000 physicians practice at OHSU sites, taking care of more than 1 million patients. Tom Yackel MD is the Chief Health Information Officer at OHSU and managing the implementation of open notes.

For more information, contact: Mirabai Vogt, vogtmi@ohsu.edu

The Portland Clinic

The Portland Clinic is an independent multispecialty practice with clinics throughout the Portland metro area. The Portland Clinic provides primary care for over 70,000 patients and offers a wide range of specialists who have patients referred from physicians throughout the region. Chief Information Officer John Sanders PhD has been working with Ron Naito MD and other TPC physician leaders on the OpenNotes initiative. The Portland Clinic is completing development and testing, and expects to go live with open notes during the summer of 2014.

For more information, contact: Erica Zabudsky, EZabudsky@tpcllp.com

Providence Medical Group

The Providence Medical Group of Oregon provides care throughout the state—Portland, the Oregon Coast, Medford, and in the Columbia Gorge. More than 115,000 patients receive their care at Providence Medical Group from 620 MD clinicians. Providence leadership has decided to implement open notes, likely in 2015 as they implement additional enhancement in their record system. Daniel Rosenberg MD is the Providence Medical Director physician champion managing and coordinating the open notes implementation.

For more information, contact: Olivia Ramos, Olivia.Ramos@providence.org

Salem Health

Salem Health is comprised of Salem Hospital, West Valley Hospital, Willamette Health Partners, and other services offering care to Oregon's mid-Willamette Valley. In 2013, Salem Hospital and West Valley Hospital admitted approximately 21,000 patients and saw 123,000 visits in the emergency department and convenient care. There are 649 practitioners on the active medical staff. Salem Health plans to implement a test phase of open notes in its family medicine department by May 2014. Shea Corum, Informatics Director at Salem Health, is managing the implementation-testing phase. If proven successful, open notes will become available to over 12,000 patients.

For more information, contact: Mark Glyzewski, mark.glyzewski@salemhealth.org

The Vancouver Clinic

The Vancouver Clinic is a private multispecialty group practice in Vancouver, caring for over 150,000 patients in southwest Washington and Oregon. The Clinic plans to offer open notes to their patients in 2014 as they complete work related to their electronic medical record. Marcia Sparling MD, Medical Director for Operations and IT, is leading the OpenNotes Project implementation.

For more information, contact: Marcia Sparling, MD, msparling@tvc.org

Department of Veterans Affairs (VA) and Portland VA Medical Center

VA has been a national leader for OpenNotes, introducing the *Blue Button* in 2010 offering Veterans online access to their personal health information. The VA's prototype personal health record, My Health^eVet, was piloted at the Portland VA Medical Center from 2000 to 2010, enrolling over 7,000 patients. In January 2013, VA expanded health record transparency across the nation, giving Veterans the ability to view, download and print their clinical notes including primary care and specialty visit notes, discharge summaries and emergency visit notes. Currently, 1.5 million Veterans can access VA Notes, and over 1 million downloads have been requested.

For more information, contact: Daniel Herrigstad, daniel.herrigstad@va.gov

OpenNotes

For more information, contact: Melissa Anselmo, manselmo@bidmc.harvard.edu

We Can Do Better

For more information, contact: Amy Fellows, amy@wecandobetter.org

Consumer Reports

For more information, contact: John Santa, santjo@consumer.org